



Rogers Aquatics Center

2015 Job Descriptions

Food Service Staff

Duties include preparing and serving food according to Arkansas Health Department standards, operating a POS (cash handling) register, collecting payment, making change, keeping concessions areas clean and sanitized, unloading/stocking inventory, interacting with the public and providing outstanding customer service to our guests!

Food service positions rotate daily and may include running the cash register, prepping food, running food to different areas, running satellite cart locations and stocking & taking inventory. All Rogers Aquatics Center Staff are expected to perform daily cleaning duties to maintain a safe and clean facility.

Admissions Staff (Front Gate, Tickets, Parties, Retail)

Duties include welcoming guests, selling and/or collecting tickets, scanning passes, selling merchandise, operating a Point of Sale cash register, handling large amounts of cash, making change, stocking & taking inventory, and providing outstanding customer service to our guests!

Admissions positions rotate daily. All admissions staff are expected to know and enforce park rules, give directions, knowledgably answer questions about the park, group sales, birthdays & special event bookings and program registrations. All Rogers Aquatics Center Staff are expected to perform daily cleaning duties to maintain a safe and clean facility.

Water Safety Staff (Lifeguards, Junior Lifeguards)

Main duties include ensuring guest safety through water surveillance & scanning, enforcing park rules, provide outstanding guest service, respond to emergencies on land and in the water & provide first aid care as needed. Lifeguards rotate to a variety of positions throughout their shifts, including dispatch positions, seated positions, roaming positions and water positions.

The Water Safety Staff are expected to have a positive, energetic attitude enabling guests to have a fun, positive experience. Secondary duties may include testing water chemicals, assisting maintenance staff with minor repairs, vacuuming pools and cleaning bathrooms. All Rogers Aquatics Center Staff are expected to perform daily cleaning duties to maintain a safe and clean facility.

All positions will require work in hot, humid and loud environments. All positions will require some heavy lifting, squatting, crawling and standing for long periods of time. But We Have FUN!