

Parks & Recreation

Cancellation & Refund Policy



Pavilion:

Pavilion reservations can be cancelled up until the Wednesday prior to the reservation with full refund of the rental fees. Cancellations after the Wednesday prior to the reservation will result in forfeiture of the renter's fees. In the event of inclement weather, the renter may receive a full refund. In order to receive the full refund in the case of inclement weather, the renter must notify the Parks & Recreation office the business day after the reservation date.

Field Rentals (Hourly Reservations):

Cancellations for field reservations require one business day notice for a full refund. Cancellations the day of the reservation will result in forfeiture of the rental fees. Abuse of the cancellation policy can result in suspension of account. In the event of inclement weather, the renter may receive a full refund of the rental fees. In order to receive the full refund in the case of inclement weather, the renter must notify the Parks & Recreation office the business day after the reservation date.

Tournaments/Daily Field Rentals:

Cancellations for tournaments and daily field rentals require one business week notice for a full refund. Refunds for tournaments and daily field reservations without proper notice will be handled on a case by case basis by the Parks & Recreation office.