

City of Rogers Fire Department



Fiscal Year Goals FY 2010

Fire Chief Thomas C. Jenkins

Deputy Fire Chief Allan Skogen

Deputy Fire Chief Jake Rhoades

Fire Marshal Travis Hollis

Battalion Chief Eddie Thompson (A)

Battalion Chief Bryan Hinds (B)

Battalion Chief David Whitlow (C)

Fiscal Year 2010 Goals and Objectives

Leadership and Administration

- Complete an entire review and update of the RFD Standard Operating Procedures (2Q)
- Prepare documentation for CFSAI Accreditation in 2011 (4Q)
- Complete all necessary NFPA 1582 medical physicals (1Q)
- Complete a Yearly Activity Report for 2009 with universal city comparisons (1Q)
- Maintain compliance with the RFD Strategic Plan and Annual Plan of Operations throughout the year (ALL)
- Maintain budgetary expenditures at 95-97% of budgeted line items (4Q)
- Establish a bi-monthly newsletter (1Q)
- Ensure all personnel receive an annual performance evaluation (ALL)
- Complete new entry level firefighter medical exams (ALL)
- Prepare for ISO evaluation in 2011 (4Q)
- Develop a program for surveying customers (2Q)
- Complete the establishment of new administration positions:
 - Emergency Management Coordinator (1Q)
 - Emergency Medical Services Captain (3Q)
- Maintain established meeting schedule (ALL)
 - Command Staff – Weekly
 - Company Officers – Monthly
 - Departmental - Quarterly

Field Operations (Apparatus and Staffing)

- Maintain staffing for Medic 4 staffing at least 80% of the time (ALL)
- Refurbish Lettering and Graphics on Engine 2, 3, 4, and 6 (2Q)
- Refurbish warning light systems on Truck 1, Truck 5, and Engine 7 (1Q)
- Apply for 2010 Staffing for Adequate Fire and Emergency Response Grant from the Department of Homeland Security to obtain three (3) additional firefighters to strive for NFPA 1710 compliance (2Q)
- Ensure 100% compliance with minimum daily staffing (3 Firefighters – Engine and Truck Companies, 2 Firefighters – Paramedic Units) (ALL)
- Ensure 100% compliance with Special Operations Team and ARFF Team staffing (ALL)
- Replace Personal Protective Equipment for eight (8) firefighters (ALL)
- Obtain equipment for trench rescue operations (3Q)
- Complete Personal Protective Equipment Inspection of all members and replace any missing or damaged equipment (3Q)
- Issue vehicle extrication gloves to all members (1Q)
- Ensure 100% completion of all assigned fire hydrant inspections (3Q)
- Ensure 100% completion of all assigned company fire inspections (2Q)
- Complete new uniform jacket purchase and delivery (1Q)
- Upgrade SCBA face pieces to Scott AV-3000 for Captains and those regularly working out of classification (2Q)
- Place the following new apparatus into service:
 - Units 124 & 125 – Command Vehicles assigned to FD3/FD5 (2Q)
 - Unit 169 – Ambulance assigned to Medic 3 (2Q)
 - Unit 122 – Pumper assigned to Engine 2 (2Q)
 - Unit 123 – Heavy Rescue assigned to Rescue 5 (2Q)
 - Sell existing Rescue 5, Medic 21, Engine 21 (3Q)

Training

- Complete quarterly company training for all stations and shifts (ALL)
- Complete full implementation of the 2010 RFD Training Plan (4Q)
- Complete training for the Special Operations Team, according to the SOT Training Plan for 2010
 - Trench Rescue (4Q)
 - Confined Space Rescue (4Q)
 - Rope Rescue (2Q)
 - Swiftwater Rescue (3Q)
- Deliver two (2) Future Company Officer's Training Courses (4Q)
- Ensure all personnel meeting Hazardous Materials recertification requirements through the Arkansas Dept of Emergency Management (ALL)
- Meet ISO requirements for firefighter training (ALL)
- Conduct the first annual "Rogers Leadership Symposium" (4Q)
- Train at least 15 more Hazardous Materials Technicians (2Q)
- Host a regional recruit academy for the Northwest Arkansas Fire Training Officers Association (4Q)
- Deliver timely, planned, and systematic information to personnel regarding training opportunities (ALL)
- Have a presence at nationally-recognized training venues:
 - Fire Rescue International – Chicago, IL (3Q)
 - FDIC – Indianapolis, IN (2Q)
 - National Fire Academy – Emmitsburg, MD (ALL)
- Ensure at least three (3) RFD officers attend NFA residency courses (4Q)
- Begin training for four (4) new Paramedic students and complete training for four (4) current Paramedic students (2Q)

Communications

- Standardize all radio programming and identifiers with the Dispatch Center (2Q)
- Complete the mobile data computer installation and ensure 99% reliability with the system (4Q)
- Develop a back-up communications plan in conjunction with Benton County Central Communications (1Q)
- Participate in the remodeling of the Rogers 9-1-1 Center (1Q & 2Q)
- Complete Emergency Medical Dispatcher training for all dispatchers (3Q)
- Complete the installation and training on ProQA (EMD) software (3Q)
- Complete installation of the new fire station alerting system (2Q)
- Provide bi-annual dispatcher training (ALL)

Fire Prevention and Public Relations

- Establish Fire Safety Programs for Middle Schools and High Schools (3Q)
- Develop scheduled TV & Radio public service announcements (2Q)
- Publicize the department's smoke detectors program (2Q)
- Create a Fire Safety School in the City of Rogers (4Q)
- Improve the RFD's recruiting program by visiting at least three (3) technical schools or community colleges (3Q)
- Establish an annual Citizen's Fire Academy (4Q)
- Implement a wet chemical policy (1Q)
- Revise the underground fire line policy (2Q)
- Create and implement a competency test for all fire suppression/detection contractors new to the area (3Q)
- Achieve 100% compliance with all violations (ALL)
- Achieve ICC Certification at the Fire Plans Examiner level (4Q)
- Achieve Part Time II Officer Certification (4Q)
- Develop quality control plan for Company Level Inspections (2Q)
- Conduct a 10 city (nationwide) comparison of Fire Prevention Bureau (3Q)
- Produce monthly activity reports (ALL)
- Maintain sufficient fire investigation and inspection equipment (ALL)
- Conduct or participate in regional informational meetings with local AHJ's and fire suppression/detection contractors (ALL)

Emergency Medical Services

- Place defibrillators on Engine 4, Truck 1, and Truck 5 (1Q)
- Install new Knox Medvaults in all ambulances (2Q)
- Place new Medic 3 into service (2Q)
- Purchase and place into service all new cardiac monitors (1Q)
- Purchase and place into service a Carbon Monoxide blood gas monitor (2Q)
- Develop and implement a formal traffic incident management policy (1Q)
- Implement Rapid Sequence Intubation protocol and equipment (2Q)
- Complete all required Level 2 Quality Assurance reviews within the month specified (ALL)
- Complete recertification process for all EMT and Paramedic personnel (2Q)
- Implement induced hypothermia protocol to improve cardiac arrest survival rates (3Q)
- Complete NEMSIS submission to the State of Arkansas Department of Health (3Q)